



Provider Newsflash



A fax bulletin for the Molina Healthcare of Washington Provider Network

Preferred Incontinence Provider List Impacting Molina Apple Health (Medicaid) Members Effective November 1, 2019

Starting November 1, 2019, Molina Healthcare will only cover incontinence supplies* ordered from our preferred incontinence providers listed below. No prior authorization is required for these providers.

To make this transition seamless for our members and preserve continuity of care, we have auto-assigned members to one of our preferred incontinence providers. However, members can select an incontinence provider of their choice from our preferred provider list at any time. We have notified affected members.

Please note this change is only for incontinence supplies and does not affect any other durable medical equipment products offered by providers not on this list.

Preferred Incontinence Providers	Contact Information
Byram Healthcare	Phone: (877) 902-9726 Ext. 33621#, Bothell Ext. 35499#, Portland Ext. 35999#, Spokane
Edgepark Medical Supplies	Phone: (866) 528-0349 Transition Team
Peaks & Plains Medical	Phone: (800) 585-4201, Ext.110 Address: 6326 E. Trent Avenue, Suite A Spokane Valley, WA 99212-1220 Email: CSR@peaks-plains.com
Shield Healthcare	Phone: (800) 720-7440, (206) 575-7837 Fax: (206) 575-6765 Address: 615 Strander Blvd. Tukwila, WA 98188 Email: MolinaWA@ShieldHealthcare.com Website: ShieldHealthcare.com

Incontinence supplies ordered outside of our preferred incontinence provider network will require a prior authorization. For more information on prior authorizations, please visit [MolinaHealthcare.com](https://www.molinahealthcare.com).

If you need further information, please contact your Provider Service Representative directly or call (855) 322-4082.

Thank you for your cooperation as Molina streamlines our network to a limited number of provider solutions, in order to provide high-quality and cost-effective services to our members.

***HCPCS Codes**

A4369	T4525	T4531	T4537NU
A4456	T4526	T4532	T4541
T4521	T4527	T4533	T4543
T4522	T4528	T4534	T4544
T4523	T4529	T4535	
T4524	T4530	T4536NU	