



Hepatitis A Outbreak in Washington State Resources for You and Your Patients

Dear Provider Partners:

The Washington State Department of Health (DOH) announced an outbreak of Hepatitis A within Washington State on July 30, 2019. Multiple states across the country have reported outbreaks primarily among people experiencing homelessness and/or people who use drugs.

Remind patients to get vaccinated. The best protection against Hepatitis A is the Hepatitis A vaccine. Please remind patients in at-risk groups and those who have frequent contact with this population to get vaccinated.

Online resources available:

- You can read DOH's full alert with additional resources and guidelines here: doh.wa.gov/Portals/1/Documents/1600/HepALetterforCommunityClinicsPharmacies.pdf
- Also, the Washington case count is **updated regularly** on the DOH website at doh.wa.gov/HepatitisA2019. Here are the outbreak cases by county in Washington.

Total confirmed cases of Hepatitis A in Washington State (Jan. 1, 2019 – Oct. 3, 2019):

Cases	Hospitalizations	Deaths
72	35	0

Virtual Urgent Care. Please remember that Molina offers 24/7 virtual urgent care service to our Apple Health (Medicaid) members at no cost.* A virtual urgent care doctor or nurse practitioner can address questions the member may have about Hepatitis A and its signs and symptoms. Members connect via phone or 2-way video calling from their smartphone, tablet or computer. No appointment is needed. To preserve continuity of care, patient visit summaries are sent to their PCPs. Members are instructed to contact their PCP if not previously immunized and at-risk, or if they are experiencing symptoms consistent with Hepatitis A.

Members can visit wvirtualcare.molinahealthcare.com, or call **(844) 870-6821**, TTY 711

Thank you for your continued service to Molina members.

*Our virtual urgent care service is available at no cost to Molina Apple Health (Medicaid) members in Washington State. Cell phone and data charges may apply. The service is offered through contracted providers.