



Provider Newsflash



A fax bulletin for the Molina Healthcare of Washington Provider Network

Availity Live Trainings: March and April 2023 (Medicaid, Medicare, Marketplace)

Let us help you relieve the pain of overpayments

On March 21, 2023, Availity and Molina Healthcare will be rolling out a new Essentials workflow that creates a better way for provider offices to manage overpayments. This new streamlined electronic process helps eliminate mail and fax dispute resolution, and keeps you current with overpayment requests. To ensure you have access, confirm that you can see the Claim Status role. If you don't have access, contact the Essentials administrator for your office to decide if you need this role.

During this training you will learn how to use the Essentials Overpayment application to view the status and details of any claims where Molina has identified an overpayment, request additional information, and dispute or resolve the overpayment, upload documents and use the conversation feature with the tool.

When: Join us for the Managing Overpayments Availity training on either of these dates:

- Tuesday, March 21 @ 11 a.m. PT
- Thursday, March 23 @ 8 a.m. PT

General Availity Essentials Training

We are offering a few more general Availity training opportunities. Join Availity and Molina for **Availity Essentials Provider Portal Overview for Molina Healthcare Providers** on one of these dates:

- Tuesday, March 21 @ 12:00-1:15 p.m. PT
- Wednesday March 29 @ 9:00-10:15 a.m. PT
- Tuesday, April 4 @ 10-11:15 a.m. PT
- Monday, April 10 @ 12-1:15 p.m. PT
- Friday, April 21 @ 8-9:15 a.m. PT

To register for one of the above training sessions, log into Availity Essentials and proceed to the Help & Training section located at the top right of the screen and select Get Trained. Once in the training catalog, go to the Sessions tab at the top of the page and then you will see the above trainings listed as **Availity Essentials Provider Overview for Molina Providers- Live Webinar** or **Molina Healthcare Overpayments**. Training sessions can be located here: <https://availitylearning.learnupon.com/catalog/ilt-sessions>.

Not registered with Availity Essentials? Registering your organization is easy and free. Your organization's administrator should register at <https://availity.com/molinahealthcare>.