



Provider Newsflash



A fax bulletin for the Molina Healthcare of Washington Provider Network

Prior Authorization Changes – October 15, 2018

Effective October 15, 2018, prior authorization will be required for K0903 Diabetic Multiple Density Insert (Medicaid). We are sending this notice to provide you information about these changes.

What is changing?

- HCPCS K0903 For diabetics only, multiple density insert, made by direct carving with CAM technology from a rectified CAD model created from a digitized scan of the patient, total contact with patient's foot, including arch, base layer minimum of 3/16 inch material of Shore A 35 durometer (or higher), includes arch filler and other shaping material, custom fabricated, each
- The required rectified model must be created by computer-assisted design (CAD) software from a digitized scan of the individual person's foot. This code should not be used for therapeutic shoe inserts created using manufacturing techniques such as 3-D printing or similar processes.

For the most current list of CPT/HCPC codes that require prior authorization, please visit our Provider Portal at <https://eportal.molinahealthcare.com/Provider/login> and view the Prior Authorization by CPT Code Guide.

You can submit a prior authorization request via Molina's secure online provider web portal. By using the web portal for authorization submission, you can upload clinical notes and see the status of your request at any time.

You can also fax your prior authorization request. As always, clinical notes are required for review and approval of your authorization request. Submitting clinical notes is recommended to receive a timely and accurate decision. Please fax your prior authorization request to:

- Medical/Behavioral Health Service: (800) 767-7188

As always, our goal is to provide you with excellent customer service and support. If you have any questions, please call Healthcare Services at (855) 322-4082, Monday through Friday from 8:00 a.m. and 5:00 p.m.

Thank you for your continued service to Molina Healthcare members.